

Information sheet - **Little Garth, Normanby**

(last amended 12.10.16)



Holiday lets

are from **Friday 3pm to Friday 10am**

Short breaks

are also available on request at a cost of **£50 per person/per night**

Availability

To check availability or to make a booking please contact Philippa Galloway on 01904 431 876 or by email at **philippa@holidaycottage-normanby.co.uk**

Suitability

The cottage is very typical of properties of the period in that there are one or two low doorways so if you are tall, do take this into consideration.

Deposit /Confirmation of Booking

A non-refundable deposit of £100 per week is required to secure your booking. We require your deposit and confirmation of your booking in writing by e-mail (or by letter if preferred), within 7 days of making the booking. Please note that your booking is not considered firm until the deposit payment has been received.

Payment methods

Payments should be made by Cheque, Internet Bill Payment or BACS. An on-line card facility is not currently available. Cheques should be made payable to “Philippa Galloway” and sent to: Elder House, Well Garth, Heslington, York YO10 5JT. If paying by any method other than by cheque, please request our bank details when making the booking.

Balance Payment / Keys

We ask that the balance due is paid no less than one month before the start of your holiday. On receipt of your payment, the key will be sent to you some ten days before the start of your holiday.

Cancellation

In the event of cancellation more than four weeks before the start of your stay your deposit will not be refunded unless the accommodation is re-let for the same period. Should cancellation take place less than four weeks before the start of the holiday the rental is payable in full. It is recommended that you consider taking out suitable holiday insurance. Should, for reasons beyond our control, the property be rendered unsuitable for letting on the dates booked, all money paid will be returned in full without further claim.

WiFi

The cottage now has free WiFi. The code is in the visitors' information book in the cottage and on the back of the home hub.

Dogs

Well-behaved dogs are permitted at Little Garth by prior arrangement.

Bed linen and towels

Bed linen is provided for guests for the duration of their stay at Little Garth. Towels are not, but can be provided for a further charge of £10.

Logs

An initial basket of logs and some coal is provided for guests. Additional supplies of logs and coal can be obtained locally.

Smoking

Guests are respectfully requested to observe a no smoking policy.

Cleanliness / breakages / damages

You are responsible for any breakages or damage you cause to the property and its contents. Please report these before you leave (otherwise we will send you an invoice which will also include an administration charge of £25). Please note that we don't normally charge for minor breakages (e.g. glassware, crockery) provided that these have been reported. Little Garth is thoroughly cleaned between holiday lets. However, because only a limited period is available, we ask that you leave the property and its contents clean and tidy. Please ensure that the oven and grill are left clean.

Liability

We do not accept liability for damage, loss or injury unless caused by proven negligence or omission by ourselves, our employees or contractors, or agents of the same, whilst acting in the course of their employment. This includes loss or damage to vehicles and their contents, and to the personal possessions you bring with you. We recommend that guests consider taking out their own holiday insurance.

Arrival

Little Garth will be available from **3pm** on the date of arrival.

Departure

Guests are requested to vacate Little Garth by **10am** on the Friday of departure and are asked to leave the house in a clean and tidy condition. The owners reserve the right to make a charge for extra cleaning of £35 if the accommodation is not left reasonably clean and tidy.

Feedback

We provide a visitor's book at Little Garth. We welcome your feedback and comments and would be very grateful if guests would sign it.

How to contact us

If you have any questions relating to this information please contact Philippa Galloway. Philippa may be contacted by telephone: **01904 431 876** or by e-mail at: **philippa@holidaycottage-normanby.co.uk**

We very much hope you will enjoy your stay at Little Garth